

MISSIONS, THEN & NOW

The past 55 years have witnessed tremendous change for both the Edwards Air Force Base and Edwards Federal Credit Union, not to mention the exponential growth of the entire Antelope Valley. There is however, one constant that continues to connect both Edwards AFB and the Antelope Valley to our credit union — our mission to serve our members by providing access to affordable loans and financial services.

2016 brought many changes to your credit union, but our commitment to our mission of service never waivered and is as strong today as it was at our founding in 1962.

Weather observations, circa 1950's.

Front cover

Top- X-1 on a supersonic flight.

Bottom- Edwards AFB F-35s in test flight formation, December 9, 2016.

On May 2, 2016, I assumed leadership of the Edwards team and looking back, 2016 could be considered as a year of transition. The credit union faced numerous operational challenges including the departure of half the senior management team. Many projects begun by the former team had yet to be completed and still others were waiting in the wings. This, coupled with staff's apprehension about new leadership, understandably created some anxious times. Additionally, it quickly became clear that there were significant income and expense hurdles that needed to be overcome as well.

PRESIDENT'S

Roy MacKinnon
President/CEO

So what did we do? First, we rebuilt the senior leadership team by hiring a new CFO and making several internal promotions. A moratorium was placed on all new projects that were not already underway. As a team, we focused on completing the tasks one at a time, the biggest of which was our debit and credit card conversion. Yes, there was turbulence during the process and members shared their frustration with us, but we never strayed from our commitment to address problems as they developed. Although it took longer than anticipated, by the end of the summer all credit union Debit and Visa cardholders had new EMV chip cards in their possession.

Due to reduced income, increased expenses (primarily from the EMV chip card conversion) and a few real estate foreclosures, by mid-year losses were mounting and approached \$200,000 for the year. As a team, we dug in and instituted a thorough review and reduction of expenses across all departments. Where possible, contracts with existing vendors were renegotiated. Overtime for employees was curtailed. All new position hiring was suspended and as some employees moved on, their responsibilities were given to others rather than replacing the position. No new projects or expenses were authorized.

In one of our biggest expense cutting efforts, we made the difficult decision to close on Saturday's. This created inconvenience for some members, but with our investment in electronic delivery channels such as ATMs, home and mobile banking, and mobile deposit, member accounts remained as accessible as always.

We reviewed how we approached making consumer loans and placed a renewed emphasis on this area. In September, we launched a successful auto loan campaign that gave members a Napa Auto gift card at loan funding. We did this in connection with a renewed commitment to serving the men and women of the Edwards Air Force Base, as well as members throughout the community.

By year-end, overall expenses had been reduced by more than \$140,000. This, combined with an increase in investment income, plus the hard work and perseverance of the staff, management and board, helped the credit union reduce the mid year losses cited above to just \$5,964 by year-end.

This is a significant accomplishment and I believe we are now well positioned for a positive 2017.





CHAIR'S REPORT

Ronald Davino
Chair, Board of Directors

Originally chartered more than 50 years ago, Edwards Federal Credit Union has seen numerous changes to its operations in fulfillment of its mission over the years. Serving our members today is far more complex compared to our humble beginnings in 1962 and in 2016, the challenges we faced were numerous. Today, with a continued focus on sound policies, effective procedures, and cost discipline, our credit union is enjoying continuous growth in member deposits, both to savings and checking as well as an overall increased use of services. We are proud to offer a safe and secure financial environment for the Antelope Valley Community, while providing competitive loan products and Internet based transaction convenience.

Upon the arrival of our new CEO, we took a long hard look at how we could operate more efficiently and effectively. Every expansion of service has been balanced by a prudent consideration of its value to you, our members. Further, our success is greatly attributed to the harmonious working relationship between the credit union staff and volunteers. We look forward to continuing this relationship while advancing technological opportunities that promise to provide additional high-quality services. As a steward of our financial co-operative, I remain committed to maintaining the financial strength of the credit union.

Your Board of Directors considered how we provide credit union services to the men and women who serve and work on the Edwards Air Force base. We reinvigorated our relationships with base command and have begun an outreach program through various on-base resources to make sure those who serve understand the financial value that membership with Edwards can provide to its military members.

On behalf of the Board of Directors, volunteers, as well as the management and staff of our credit union, I would like to personally invite each and every one of you to fully partake in the safe and secure financial services offered by your credit union, Edwards Federal Credit Union.







SUPERVISORY COMMITTEE R E P O R T

Jacque Konstan
Chair Supervisory Committee

The Supervisory Committee is made up of a group of volunteer members who are chartered with verifying that the credit union operates in a safe, sound and prudent manner. Reporting to the Board of Directors, the committee is tasked with monitoring branch operations, conducting both teller and vault audits, managing compliance issues and overseeing our audit function from both our independent public accounting firm Moss Adams, as well as our federal regulators, the National Credit Union Administration (NCUA).

The committee also works directly with the credit union's Internal Auditor who performs a variety of specialized individual and system audits. In 2016, we completed all of our audits successfully and the committee is pleased to report that the credit union is compliant, safe and financially strong with a "well-capitalized" classification from the NCUA.



FINANCIAL



CONSOLIDATED STATEMENT OF FINANCIAL CONDITION

December 31, 2016 and 2015 (Unaudited

	2016	2015
ASSETS		
Cash and Cash Equivalents	\$ 7,143,212	\$ 5,059,773
Investments	103,109,634	97,146,336
Loans Receivable, net	73,727,752	73,293,390
Property and Equipment, net	1,559,928	1,630,583
Share Insurance Deposits	1,649,254	1,559,701
Other Assets	836,064	765,773
Total Assets	\$ 188,025,844	\$ 179,455,556
LIABILITIES AND MEMBERS' EQUITY		
Accrued Expenses and Other Liabilities	\$ 1,533,495	\$ 1,748,561
Members' Shares	172,856,193	164,064,875
Retained Earnings	13,636,156	13,642,120
Total Liabilities and Members' Equity	\$ 188,025,844	\$ 179,455,556

CONSOLIDATED STATEMENTS OF INCOME

December 31, 2016 and 2015 (Unaudited)

Back cover Top left – Anderson's Store, circa 1940s.

Top right – Staff Sgt. Steven Schrader (left) and Staff Sgt. Alex Rini, 412th Logistics Test Squadron, discuss the progress of the C-17 portion of the Hybrid Electric Flightline Cart Technology Pathfinder tests.

	2016	2015
INTEREST INCOME		
Interest on Loans to Members	\$ 3,959,454	\$ 3,868,659
Interest on Investments and Cash Equivalents	1,272,513	1,161,188
	5,231,967	5,029,847
INTEREST EXPENSE		
Dividends on Shares	165,558	177,752
Interest on Borrowed Funds	92	_
Net Interest Income	5,066,317	4,852,095
Provision for Loan Losses	671,744	290,000
Net Interest Income After Provision for Loan Losses	4,394,573	4,562,095
NON INTEREST INCOME/LOSS		
Income from Services	1,454,732	1,520,830
Miscellaneous Income	1,196,141	1,067,304
Non Operating Income/Loss	 _	6,132
Non Interest Income/Loss	2,650,873	2,594,266
GENERAL AND ADMINISTRATIVE EXPENSE		
Salaries and Benefits	3,194,725	3,107,194
Operations	3,640,633	3,540,661
Occupancy	 216,052	245,794
Total Operating Expenses	7,051,410	6,893,649
NET INCOME (LOSS)	\$ (5,964)	\$ 262,712

EDWARDS FEDERAL CREDIT UNION

54TH ANNUAL MEETING MINUTES



APRIL 21, 2016

PRESENT

Kimberly Dunham, Chair
Ardith Richardson, Vice Chairperson
Lillian Tavera, Treasurer
Ronald Guyadeen, Secretary
Martin O'Brien, Director
Lindsay Harris, Director
Bob Large, Emeritus Director

ALSO PRESENT

Jacque Konstan, Supervisory Committee James Charlton, Supervisory Committee Sheri Mitchell, Supervisory Committee Stanley Turner, President/CEO Charles Berndt, Recording Secretary

EXCUSED ABSENT

Ron Davino, Director

SPECIAL GUESTS

Jethawks speakers Roy MacKinnon Terrance Brown

MEMBERS PRESENT

87

NON-MEMBERS PRESENT

10

CALL TO ORDER

Ronald Guyadeen ascertained that a quorum was present, Kimberly Dunham, Chair, welcomed and thanked all members for attending the 54th Annual Meeting of EFCU. Kimberly called the meeting to order at 7:48 p.m. at the Hellenic Center, 43404 30th Street West, Lancaster, CA 93536.

Kimberly introduced the Board of Directors, and advised that Ron Davino was absent from the meeting. Kimberly introduced Bob Large as the first Emeritus. Kimberly introduced the Supervisory Committee Chair, Jacque Konstan. Jacque Konstan introduced the Supervisory Committee members and advised that Stephanie Prather and Kim Cabrido were absent. Ardith introduced Stan Turner, President/CEO. Stan introduced the VPs, AVPs, and all other employees. Stan thanked the Annual Meeting Committee Members for helping to put the Annual Meeting together. Stan thanked the special guests in attendance, and introduced Kimberly, who introduced Roy MacKinnon as the new President/CEO. Kimberly introduced Ronald Guyadeen, Secretary of the Board of Directors.

53RD ANNUAL MEETING MINUTES

Ronald Guyadeen presented the 53rd Annual Meeting Minutes, as submitted.

MOTION

It was moved, seconded, and CARRIED to accept the minutes of the 53rd Annual Meeting (Woodshide/Lofthadl)

CHAIRMAN'S REPORT

Kimberly Dunham presented the Chairman's Report, as submitted.

Kimberly thanked Bob Large for his years of service and thanked him for joining as the first Emeritus Director for Edwards Federal Credit Union.

TREASURER'S REPORT

Bob Large presented the Treasurer's Report, as submitted.

Bob thanked the attendees of the Annual Meeting for being present and introduced Lillian as the new Treasurer. Bob advised that he is stepping down as a voting member of the Board and into an advisor role.

SUPERVISORY COMMITTEE REPORT

Jacque Konstan presented the Supervisory Committee Report, as submitted.

Jacque explained the function of the Supervisory Committee and their working relationship with the Board of Directors and Management.

PRESIDENT'S REPORT

Stan presented the President's Report, as submitted.

Stan advised that he was retiring and thanked the Board, his wife, and all the support he has received.

Stan stated that the David Schmitt, CFO, had passed away and that a contribution would be made to the charity of his family's choice.



Stan advised that Dave Pavone, VP of IT, had resigned.

Stan presented the employees who have been with the Credit Union for 10 or more years.

Stan thanked Robin for creating the brochure for the Annual Meeting.

Stan stated that he has been grateful to be the leader for the past nine (9) years of Edwards Federal Credit Union and thanked everyone.

Kimberly thanked Stan for his dedication to the Credit Union.

OLD BUSINESS

NEW BUSINESS

No old business to report.

No new business to report.

ELECTION RESULTS

Ardith Richardson, Director, presented the Election results as Follows:

In accordance with Edwards Federal Credit Union's Bylaws, Article V. Section II, when candidates equal Board position vacancies, candidates nominated are elected to vacancies. The following candidates have been re-elected to the Edwards Federal Credit Union Board of Directors by Acclamation:

- Ron Davino
- Kimberly Dunham
- Lindsay Harris
- Lillian Tavera
- Bob Large, Emeritus

Kimberly introduced Roy MacKinnon, new President/CEO.

Roy thanked Robin for the Annual Report.

Roy stated that Edwards is a unique credit union being as it has two distinct fields of membership, the Air Force Base and Community. Roy advised that he was looking forward to working with the staff and Board of Directors.

OPEN FLOOR (ANONYMOUS)

- 1. Does Edwards have any plans to offer home construction loans? Stan advised that this is being reviewed and may be present in 2017.
- based loans, such as solar panels? Stan advised that there are several successful programs available that could be mirrored and that this is being looked at.
- 3. What, if anything, is EFCU doing to promote the east side businesses, restaurants and etc? Stan advised that there are many businesses that are being underserved and that the local banks that made local business loans are now gone, but that we are well positioned and there is a demand for business loans.
- Does Edwards have competitive interest rates for CDs? Stan advised that he doesn't see this happening through the rest of 2016.
- 5. Is there a possibility of seeing negative interest rates for savings accounts? Stan advised that in the United States he was confident that this would not happen.

- 6. How does someone get on the Board of Directors? Kimberly advised that being a member is needed, plus experience or interest in the field and those volunteers are hard to come by.
- a. How does EFCU stay in business and why? Stan explained how Credit Unions work. Stan advised that loans and investments help EFCU stay in business.
- b. How can EFCU be better? Stan advised that everyone can challenge themselves to improve and uphold personal responsibility.
- c. Can EFCU be better than now, and why? Stan advised that meetings are held on a consistent basis to find out what is best for the members.
- 7. Any chance on changing the hold on Armed Forces Bank and Overseas Federal Bank from 7 days to 3 days to accommodate the civilian Air Force workforce? Elaine Holman, VP of Operations advised that the Air Force network is part of the ATM network and we are held accountable for what we can put holds on and what we can't, and in this case the institution could perhaps set something up with the individual and that now we have the capability of doing that.

DOOR PRIZES

Edwards Federal Credit Union donated door prizes.

ADJOURNMENT

Kimberly asked for everyone to keep David Schmitt's family in their thoughts and prayers.

Hearing no further business, the meeting was adjourned at 8:55 p.m.





VOLUNTEERS &OFFICERS

BOARD OF DIRECTORS

Ron Davino, Chairman
Ron Guyadeen, Vice Chairman
Lillian Tavera, Treasurer
Ardith Richardson, Secretary
Kim Dunham, Director
Lindsay Harris, Director
Martin O'Brien, Director
Robert Large, Director Emeritus

SUPERVISORY COMMITTEE

Jacque Konstan, Chairperson Kim Cabrido, Vice Chairperson James Charlton, Member Sherri Mitchell, Member

LEADERSHIP TEAM

Roy MacKinnon, President/CEO Sandra Groover, Chief Administrative Officer Marc Jacoby, Chief Financial Officer Amer Hameed, VP Information Technology Alexandra Keene, AVP Member Solutions John Meeks, VP Lending Randy Santos, AVP Branch Operations



LOCATIONS & HOURS

Edwards AFB

10 South Muroc Drive Edwards, CA 93524 Fax: (661) 258-7244

Hours: Monday - Friday 9:00 a.m. - 5:00 p.m.

Lancaster

44288 10th Street West Fax: (661) 942-3573

Lobby Hours: Monday – Friday 9:00 a.m. – 6:00 p.m. Drive-Up Hours: Monday - Friday 8:30 a.m. - 6:00 p.m.

